FOOD & BEVERAGE

Cater to all their needs, from a seven-course gourmet dinner to an afternoon stop at the snack bar, with csg's Food & Beverage. Customized point-of-sale touchscreens and quick access to member information, including specific preferences, ensure your staff will deliver the five star service that members expect.

SERVICE - MEMBERS

Servers may view member photo, signature, demographics and preferences, minimum balances, etc. on-demand. Multiple pricing levels are available, including Happy Hour and Two-for-One specials. Servers may enter up to 99 guests per check, with any combination of receipt presentation and tender of the items recorded. Servers may easily split a single item across multiple guests, and quickly re-order selected items on the open check. FB POS automatically calculates Service Charge or Additional Gratuity, with options for varying rates by Membership type.

SERVICE - STAFF

Easily add or revise menu items, with appropriate modifiers and print locations. Servers may open a check in one location, add additional guests, and transfer it to another as members move about. Managers may re-assign open checks from one server to another. Provides for rapid service mode for bar, beverage entry and supports member card and employee card swipes for speed and accuracy. Automatic printer re-direction is supported, as well as credit card authorization at the point of tender.

ANALYSIS

Tracks 86 items, as well as daily specials. Look up recipes and nutritional information direct from the POS. Checks may be re-opened, edited or reviewed by Management after closing by Server. Track promotional items, incentives and commissions. Keep your servers current with email messages, as well as provide up-sell messages to help promote special items or initiatives.

If there's one place members expect superior service from their club, it's the dining room